Metrohm USA, Inc.
6555 Pelican Creek Circle
Riverview, FL 33578

# Metrohm USA Equipment Warranty Terms and Conditions

The equipment listed below is warranted to be free from defects in workmanship and materials for the period stated below, starting from the date of shipment to the original Customer. Any defective equipment will be repaired or replaced at Metrohm USA's discretion.

| Warranty Period | Product |
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| 10 Years | Metrohm® IC Anion Suppressor |
| 3 Years | Metrohm® instruments, including Titrators, Ion Chromatographs, Voltameters and Meters |
| 3 Years | Metrohm-Autolab® Instruments |
| 1 ½ Years | Metrohm® NIRSystems Spectroscopy and Metrohm Raman |
| 1 Year | Metrohm® Process Analytics |
| 1 Year | DropSens Products |
| 1 Year | AirClean® Titration Fume Enclosures |
| 1 Year | Brinkmann® Bottletop Dispensers |
| 1 Year | Brinkmann® Probe Colorimeter |
| 1 Year | Brinkmann® Column Heaters |

- Determination for making the repair onsite versus at a Metrohm USA Service Center will be made by Metrohm USA at time of warranty repair scheduling. Customer will be responsible for shipping and insurance expenses from the equipment location to the Metrohm USA Service Center. Product damage incurred during the shipment to Metrohm USA Service Center is the responsibility of the Customer.
- Warranty service performed onsite after the 1st year excludes travel and labor charges. Travel and labor will be charged at published rates for any warranty repairs performed after the 1st year.
- Warranties shall not apply where the product has been subjected to accident, alteration, misuse, abuse, acts of God, or failure on the part of the customer to ensure proper operation and/or storage.
- The above warranties do not cover defects resulting from improper or inadequate maintenance, installation, repair, or calibration performed by Customer or a third party not previously authorized by Metrohm USA.
- Metrohm USA reserves the right to invalidate product warranty in the event the Customer relocates the product after its initial installation. A product's warranty may be reinstated provided that Metrohm USA verifies, at Customer´s expense, that the product is in good operating condition.
- Warranty only remains valid on the condition that service is provided by an authorized Metrohm service company.
- Warranty does not apply to consumable or wearing parts, including but not limited to electrodes, glassware, columns, tubing, pistons, pump seals, and burets. All parts that are in direct contact with chemicals are not covered by this warranty and are considered consumable due to normal wear.
- The Metrohm USA warranty is transferrable upon Metrohm USA's receipt of written notification of transfer signed by the original purchaser. Such notification should include the serial number, model number, and the name address and location of transferee. The transferee must agree in writing to Metrohm USA warranty terms. Warranty transfer information should be sent via email to warranty@metrohmusa.com
- If a product is purchased in the United States/Canada and moved outside the contiguous United States or the provinces of Canada, the warranty is voided unless agreement is made before original purchase.
- Electrodes must be inspected upon receipt. Glass breakage that occurs in shipping must be reported to Metrohm USA within 14 days of receipt.
- Ion Chromatography Columns must be inspected within 14 days of receipt for shipping damage. It is the responsibility of the purchaser to determine the suitability of the application and material compatibility of the products based on the published specifications of the column.
- All used and demonstration equipment carries a 1 year warranty when installed by a Metrohm USA Representative. Used and demo instruments not installed by Metrohm USA have a 90 day warranty. This warranty only applies to used and demonstration instruments sold by Metrohm USA. Metrohm USA does not warranty the calibration of any instrument.